

# FEEDBACK FORM

You can submit your feedback in writing or verbally to:

- A **team** or any singular **member of that team**
- A coach
- Any director
- The relevant government body who provides support services

Written feedback may be sent via email or post and should be addressed to the complaints handling area of your team – the **Team Mentor**.

The following contact addresses can be used;

Email address: [ask@nhcare.com.au](mailto:ask@nhcare.com.au)

Postal Address WA: Suite 107, 19 Ogilvie Rd, Mount Pleasant, WA 6153

Postal Address QLD: P.O. Box 21, Holland Park, Brisbane, QLD 4121

Verbal complaints may also be made by telephone on: 1800 292 273

NDIS Commission Phone: 1800 800 110

Alternatively, you are welcome to fill in the feedback form on the flip side.

The logo for Neighbourhood Care is a blue rounded rectangle with a white border and a drop shadow effect. The text "NEIGHBOURHOOD CARE" is written in white, uppercase, sans-serif font inside the rectangle.

NEIGHBOURHOOD CARE

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# Your opinion is important to us!

Sharing your thoughts on our services with us will help us provide exactly the services you need. We believe in **continuous improvement** and want to consider you and your family in this process.

**We openly welcome all feedback  
alongside with ideas and suggestions!**

Your name:
Your email:
Your phone number:
Your feedback:

\*Contact details are optional.